**Pain Points of the Office of the External Affairs** (*Alumni Office)*

1. ***Does not have a process to store information of the alumni.***

***Survey #1****: Have you experience an Alumni Office (AO) that does not have a relevant and accurate records of alumni?*

***Survey #2:*** *If your answer is yes, how often have you experience it?*

***Survey #3:*** *What factors do you think contributed to the AO, that does maintain an accurate information of records of alumni? (negligence, lack of knowledge, inadequate preparation, malicious intent of other people, other factor (specify).*

***Survey #4:*** *Do you want the AO to have updated records of all Alumni?*

***Survey #5:*** *If yes, what information you want the AO to have? (personal information, contact information, others please specify)*

1. ***Does not have any accurate contact information of the alumni.***

***Survey #6****: Do you want the AO, be able to contact an alumnus, let say if they want to invite alumni in a special event in school?*

1. ***Does not have information of employment history of alumni.***

***Survey #7:*** *Do you want the AO to know, the current employment details of alumnus such as: what company, what position, what kind of industry, what sector and for how long an alumnus is working in that company?*

1. ***Does not know how long before a fresh graduate landed a job***

***Survey #8****: Do you want the AO to know how long before a fresh graduate landed a job?*

1. ***Does not have any information on what’s the reason why an alumnus has no job.***

***Survey #9****: Do you want the AO to know why an alumnus has no job?*

1. ***Does not have any information what were the professional or licensure examination passed by the alumni.***

***Survey #10****: Do you want the AO to know how many took the board exam?*

***Survey #11****: Do you want the AO to know the passing rate of graduates who took the board exam?*

1. ***Does not have information what are the reason why an alumnus leaves their previous job.***

***Survey #12****: Do you want the AO to know the reason why an alumnus leaves their previous job?*

1. ***Does not know how many alumni has aligned job to their degree.***

***Survey #13****: Do you want the AO to know how many alumni has aligned job to their degree?*

1. ***Does not have information on what they learned in their school, that they now think is useful to their job.***

***Survey #14****: Do you want the AO to know what they learned in their school, that they now think is useful to their job?*

1. ***Does not have information on what should have been learned better, or should have been more emphasized in school in relation to their job.***

***Survey #15****: Do you want the AO to know on what should have been learned better, or should have been more emphasized in school in relation to their job?*